



NATIONAL COMMODITY CLEARING LIMITED

Ackruti Corporate Park, 1st Floor, LBS Road, Kanjurmarg (W.), Mumbai-400078.

Visual Rejection of Commodities

Document Management Information

Item	Description
Document No.	NCCL-LOGISTICS-SOP-11
Document Title	Visual Rejection of Commodities
Version No.	1.1
Classification	Public
Issue Date	November 12, 2025
Issue Purpose	To inform procedure for the visual inspection and rejection of commodities

	Document Version	Designation	Date
Created/Updated By	1.1	VP	November 12, 2025
Reviewed By	1.1	SVP	November 12, 2025
Approved By	1.1	COO	November 12, 2025

Document Ownership and Distribution List

This table serves the purpose to record and track the document distribution. The staff members having access to the latest electronic version of this document on a “read-only” basis are listed below, along with those staff members to whom hard copies have been issued on a controlled basis.

(Access Rights: R - Read, W - Write)

#	Department	Purpose	Access Rights
1	Logistic	To inform procedure for the visual inspection and rejection of commodities	R, W

Document Review History

Ver. No.	Issue Date	Reviewed/Updated By	Description of Changes
1.1	November 12, 2025	COO	Initial version

Document Change History

Sr. No.	Description of Change	Effective Date	Version No.	Reviewed By	Approved By
1	Initial version	November 12, 2025	1.1	SVP	COO

SOP: Visual Rejection of Commodities

1. Purpose

To notify standardized procedure for the visual inspection and rejection of commodities by WSPs, ensuring that only goods prima facie meeting the contract specification of the respective products are accepted for storage in the NCCL approved warehouses. This is applicable only at the time of deposit of goods in NCCL approved warehouses.

2. Definitions

- Visual Rejection: The process of examining and rejecting commodities based on visible defects or non-conformities.
- Defects: Any physical, biological, or chemical irregularities that compromise the quality or safety of the commodity.

3. Reasons for Visual Rejection

- i. Safety: To prevent contamination from live insects, mold, pests, or foreign matter
- ii. Regulatory Compliance: To meet national food safety standards (e.g., FSSAI, AGMARK), contract specification of commodity
- iii. Operational Efficiency: To avoid accepting defective or substandard goods that could later create operational issues
- iv. Economic Value: To minimize losses due to spillage, handling, labour etc.

4. Visual Rejection vs. Lab-Based Rejection

Aspect	Visual Rejection	Lab-Based Rejection
Speed	Immediate decision at point of receipt	Delayed decision due to sample processing time
Cost	Minimal cost (no lab fees)	Higher cost due to testing, logistics, and lab analysis
Efficiency	Prevents unloading or handling of goods which is not likely to meet contract specification	Goods may be unloaded, stored, and then rejected later
Resource Utilization	Saves manpower and storage space	Wastes' resources on handling and temporary storage
Risk Mitigation	Reduces risk of contamination spreading	Contaminants may enter warehouse before detection

While lab testing is essential for confirming chemical and other parameters, visual rejection serves as a first line of defense that is faster, more cost-effective, and operationally efficient. It helps prevent

unnecessary handling of goods that are unlikely to meet contract specification and supports proactive quality assurance.

5. Inspection Criteria

Visual inspection shall be conducted at the point of receipt at warehouse. Commodities shall be rejected if they exhibit any of the following:

5.1 Physical Defects

- Discoloration
- Shriveling
- Mold or fungal growth
- Foreign matter (stones, plastic, metal, etc.)
- Insect infestation or damage
- Excessive moisture

5.2 Size and Shape Non-Conformity

- Deviations from specified size, weight, or shape standards
- Misshapen or malformed units

5.3 Packaging Issues

- Torn, broken, or contaminated packaging
- Incorrect labeling or missing batch information or press running number
- Packaging not as per notified product note
- Rejected, EDD, old lot number etc. markings on bags

The above is only indicative list and rejection for any other reason shall be informed by the assayer during visual inspection

6. Rejection Procedure

- Initial Screening: Conducted by trained NABL accredited assayer at the warehouse deployed by WSPs
- Documentation: All rejected lots are recorded with details including supplier name, quantity, reason for rejection which is acknowledged by the person/official of depositor.
- Notification: WSPs shall inform the person/official of the depositor about the lots which are rejected and share the details with NCCL periodically.

7. Disposition: Rejected commodities shall be returned.