

Data for the month ending December 2021

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month	Pending at the end of the month		Average Resolution time
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	1	1	1	0	0	1
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	Members	0	1	1	1	0	0	1
4	Other Sources (if any)	0	1	1	1	0	0	1
	Grand Total	0	3*	3	3	0	0	1

* The 3 complaints above are pertaining to the same issue but originating from 3 sources – Investor, Member and Authorised Person

Month-wise data for 2021-22

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April	0	0	0	0
2	May	0	0	0	0
3	June	0	0	0	0
4	July	0	0	0	0
5	August	0	0	0	0
6	September	0	0	0	0
7	October	0	0	0	0
8	November	0	0	0	0
9	December	0	3*	3	0
	Grand Total	0	3	3	0

* The 3 complaints for December are pertaining to the same issue but originating from 3 sources – Investor, Member and Authorised Person

Year-Wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2020-21	0	1	1	0
2	2021-22	0	3	3	0
3	2022-23				
4	2023-24				
5	2024-25				
	Grand Total	0	4	4	0

* The 3 complaints for 2021-22 are pertaining to the same issue but originating from 3 sources – Investor, Member and Authorised Person