
NATIONAL COMMODITY CLEARING LIMITED

Circular to all Members of the Clearing Corporation

Circular No. : NCCL/CSG-001/2018

Date : September 26, 2018

Subject : Contact details of Customer Service Group

This is with reference to our Circular No. NCCL/CLEARING-001/2018 dated September 24, 2018 on Commencement of Operations by National Commodity Clearing Limited (NCCL) with effect from September 27, 2018, Members may please note that in view of transfer of clearing & settlement functions from NCDEX to NCCL, the following activities shall be managed by NCCL.

1. Collaterals

Acceptance and release of Cash, Bank Guarantees, Fixed Deposits or any other collateral accepted by NCCL from time to time.

2. Clearing and Settlement Operations

- a. Daily MTM settlement
- b. Pay-in / Pay-out of funds and commodities
- c. Early Pay-in, delivery intention marking, client margin reporting, etc.
- d. Settlement related files
- e. Tax / Invoice and settlement related documents

3. Risk Operations – Margin related matters

4. Logistics and Warehousing related matters

5. General queries on circulars issued by NCCL

For queries / complaints on any of the above, Members can get in touch with the Customer Service Group on following Toll Free Number and E-mail id.

Toll Free Number	1800 266 6007
Email id	contactus@nccl.co.in

For and on behalf of
National Commodity Clearing Limited

Hemant Singhvi
Chief Operating Officer

For further information / clarifications, please contact

1. Customer Service Group on toll free number: 1800 266 6007
2. Customer Service Group by e-mail to : contactus@nccl.co.in